

## EDUCATION PROVIDES ANGELA WITH CAREER OPPORTUNITIES

After leaving the forest, wood, paper and timber products industry in late 2006 to take up a role working in occupational health and safety area with the Queensland Government, it was Angela Pappin's interest in working for the industry that saw her return to a role as an Optimisation Engineer at Hyne's Tuan saw mill.



Angela started with Hyne in 1998 as a management cadet in their retail outlet (timber and hardware) in Townsville. The cadet program involved gaining experience in various roles at the Townsville branch and also exposure to the other working environments within the Hyne corporation.

In late 1999, Angela moved to Maryborough to take up an opportunity to work at Hyne's Tuan saw mill, a softwood milling operation. Initially her role was with the sales and despatch team, focusing on production planning for improved customer service.

Her job's scope changed in mid 2000 with the commencement of the Tuan Mill Log Merchandiser upgrade project. This role focused on integrating key scanning and optimising technology with the operational aspects of the new merchandiser line. This also meant a move into the sawmill itself, focusing on mill cutting pattern development and fibre recovery.

During this time, she completed a Business Management Diploma as part of her cadetship and was the recipient of the regional, state and national award for Trainee of the Year for 2000. Angela was also nominated for the Australian National Training Awards.

"With my cadetship now complete and with the full support of Hyne, I started my Engineering degree. After a couple of years as the Assistant Greenmill Manager at Tuan, I took on the very rewarding role of Kilns Manager."

After finishing her Engineering degree, Angela was asked to provide assistance at the Tumarumba operation which had been purchased by Hyne a few years prior and which was undergoing significant upgrading, including the construction and commissioning of a new sawmill.

"I worked at the Tumarumba operation in various roles over a two year period, including Sawmill Manager and Kilns Manager during the commissioning. The post commissioning period provided unique opportunities for professional development in many areas, including management and engineering. This was a very challenging, but an equally exciting and rewarding time," said Angela.

"I did leave the industry for a few years to work in occupational health and safety but was asked to return to the Hyne Huan Mill as their Optimisation Engineer. In this role, I provide technical support and development for value optimisation of the sawmill operation.

My experience in the industry, particularly with Hyne has been an exciting and rewarding one, with many challenges and opportunities. I have found the people I have worked with (both in Hyne, with contractors and the wider timber community) to be genuine, hardworking, passionate about their industry and generous with their experience, knowledge and their time" says Angela.